
Scanning Cornwall's Hearts

Contact us

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PLACE
STAMP
HERE



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How your personal information is used and shared

When you attend our clinic for
an echocardiogram.



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We were founded in 2006, at this time the wait for an adult echocardiogram in Cornwall was in excess of 18 months. Ten years earlier the wait was 15 months.

We reduced this wait to 2 weeks which we have averaged for the last ten years. We have been filmed by the British Heart Foundation as a Service of Excellence.

We work solely within the NHS. We hold regular clinic's in ten locations across Cornwall; Bude, Bodmin, Newquay, Helston, Stratton and Camborne and Redruth Community Hospitals. Trescobeas Surgery in Falmouth, Wheal Northey Surgery in St Austell, Pool Health Centre in Pool Redruth, and Clays Area Health Centre, Roche.

All Results are reviewed by a consultant cardiologist who gives the requesting GP clinical guidance as standard. Our cardiologist's also provides an on-call service for any clinically urgent patients. He also provides CPD for our echocardiographers.

When you attend your Echocardiogram Appointment

When you attend your appointment you will be asked to sign a consent form. These consent forms are stored at Echogenicity Head offices in locked filing cabinets. These forms are kept for seven years. When you attend for your echocardiogram appointment the echocardiographer will ask if you are under the care of any other specialists, with your permission we will send the result to your other specialists.

Once you have had your Echocardiogram, the images and report are stored on our digital storage system for a minimum of seven years.

The echo report is also stored separately as a pdf file on the NHS intra-net at RCHT. This enables the hospital to have instant access to your results, which is essential for optimum patient care. Once you have had your echocardiogram your referral details and the echo report will be hand delivered to our secretary, who will then hand deliver the results to our cardiologist. Our cardiologist will then review all results and dictate a letter of clinical guidance. The dictation and referral details are then hand collected by our secretary. The referral details are then shredded. The dictation is then typed. The clinical letter of guidance and the echo report are then sent via Royal Mail to the requesting GP/Specialist. A copy of the clinical letter of guidance is stored on an external hard drive which is kept in a fire proof safe at Echogenicity's Head office. These letters are kept for seven years.

You information

- We only share your information within the NHS with your permission.
- We do not take part in any clinical trials.
- We would not share your information without first gaining your express permission.
- For further information please feel free to contact us.

Legal Rights

- You have a legal right to access information held about you.
 - You can also ask an Echogenicity to stop sharing information about you.
 - You can also make a request under the Freedom of Information Act 2000 for the information relating to a public body's information sharing, such as their policies and procedures.
 - Please contact Verity Williams-Curnow, at Echogenicity's head office for further information/assistance
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